

Member Case Study

About me

Name	Dr Maurice Smith
Job Title	CCIO & Caldicott Guardian
Organisation	NHS Liverpool CCG
Programme attended and date	Leading Systems December 2019

How attending Staff College has impacted on your leadership

<p>How has attending Staff College changed your thinking about leadership?</p> <p>The Leading Systems module emphasised the importance of clarity of purpose and message, of understanding the power structure in any system, relationships between organisations and who the key people that hold or influence power and control are. It emphasised the importance of identifying a smaller manageable number of key people and to establish / build personal relationships with them in order to influence effectively.</p>
<p>How did your experience of Staff College help you as a leader?</p> <p>Increased my confidence in my ability to effect change within a complex health & social care system. It helped me develop my own thinking in how I might go about effecting the change I hoped to see.</p>
<p>What changes have you seen within yourself as a result of attending?</p> <p>I definitely have more self-confidence but I'm also more aware of my own intrinsic behaviours and can make a conscious effort to reduce the negative aspects of those when involved in decision making processes.</p> <p>As well as being appointed to the role of Liverpool CCG's CCIO & Caldicott Guardian I successfully applied to be a specialist GP member of IGARD, the Independent Group Advising (NHS Digital) on the release of Data.</p>

How attending Staff College has impacted on your service

What changes have you seen within your service as a result?

<p>I've taken on the role of CCIO in Liverpool and joined a number of digital and IG related ICS boards. I've been able to positively influence the development of a number of data sharing programmes across the wider Cheshire & Merseyside system.</p>

What difference has this made for your team?

<p>My CCG digital team have the confidence to use me as a subject matter expert as well as to discuss the potential effects of various strategic objectives on day to day clinical practice in Primary Care.</p>

<p>I've been asked to be a member of the ICS Information Governance Strategy Committee as well as a member of the ICS Data Access & Asset Group (DAAG) advising on access to data held within the ICS population management database.</p>

How attending Staff College has impacted on the care for your patients

What difference have you seen for the quality of care for your patients?

<p>Data sharing under appropriate governance across organisations has improved so aiding improved safer patient care.</p>

<p>I also sit on the ICS Patient Held Record (PHR) board which we hope will improve care by enabling patient access to a range of digitally enabled services</p>
