

# Primary Care Network Leadership Development Modules

We offer a variety of one-day leadership development modules to support Primary Care Network Clinical Directors, Board Members and aspiring system leaders. To develop their confidence as leaders and capacity for leading PCNs into their vital new roles within wider integrated care systems. Delivered at your own venue, modules can be offered to cohorts of 16 from as little as £4,250 just £265 per person.

## Self-Awareness and Emotional Intelligence

- Understand the role self-awareness and emotional intelligence plays in being an effective leader.
- Greater awareness of personal presence, influence and impact on others.
- Greater understanding of personal assumptions and patterns of behaviour.

## Self-Management and Resilience

- Greater awareness of triggers and ability to manage behaviour in group settings and difficult moments.
- Developed understanding of stress and greater personal resilience.

## Working with Complex Problems

- Understand the difference between simple, complicated and complex problems and the different approaches required for working with them.
- Greater confidence working with others on complex problems in order to improve the provision of care for patients.

## Leading Teams

- Greater confidence building and developing effective teams; the need for difference, diversity and trust.
- Greater confidence working with conflict and having difficult conversations.

## Leading Change

- Understand how to articulate the need for change and the difference between transformation, innovation and improvement.
- Greater confidence working with resistance.

## Developing Effective Boards

- Understand how to develop effective Boards: accountability and the need for contribution over representation.
- Lead better meetings.

## Leading Across Boundaries

- Understand how power, influence and relationships work within my own system.
- Greater confidence working collaboratively with those from other organisations and parts of the system.
- Greater personal influence and focus on where to expend energy.

## Developing Vision and Narrative

- Develop ability to create a vision for the future of my PCN.
- Greater confidence articulating a narrative around the need for change.

*"..before, we were looking around trying to find people who would be prepared to step up into leadership positions and were finding it really hard. Now, we have really passionate leaders all over the place who are actively wanting to lead projects and really driven to change things."*

**Commissioner Emerging Leaders in Primary Care Programme**